

SMS Terms of Service

Last updated: November 2023

Curbside Infusion Mobile Messaging provides patients and patient families with a convenient way to interact with Curbside Infusion Services. Messages include appointment reminders and other updates related to patient care, experience and related services with our organization.

- You can cancel the SMS service at any time by texting STOP to 877-428-7248. Once you send the SMS message STOP to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. You can rejoin at any time by texting UNSTOP to 877-428-7248; we will reactivate Curbside Infusion Mobile Messaging for that phone number.
- If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can contact us at 877-428-7248 or via our contact form.
- SMS message delivery is usually reliable but is not 100% guaranteed. Neither Curbside Infusion Services nor the wireless carriers are liable for delayed or undelivered messages.
- Message and data rates may apply for any messages sent to you from us and to us from you. You will receive one to five messages per appointment and other messages depending on your level of activity with Curbside Infusion Services. If you have any questions about your text plan or data plan, please contact your wireless provider.
- **If you have questions regarding privacy, please review our privacy policy.**